



gloCOM 6.3.0 Beta Release Notes

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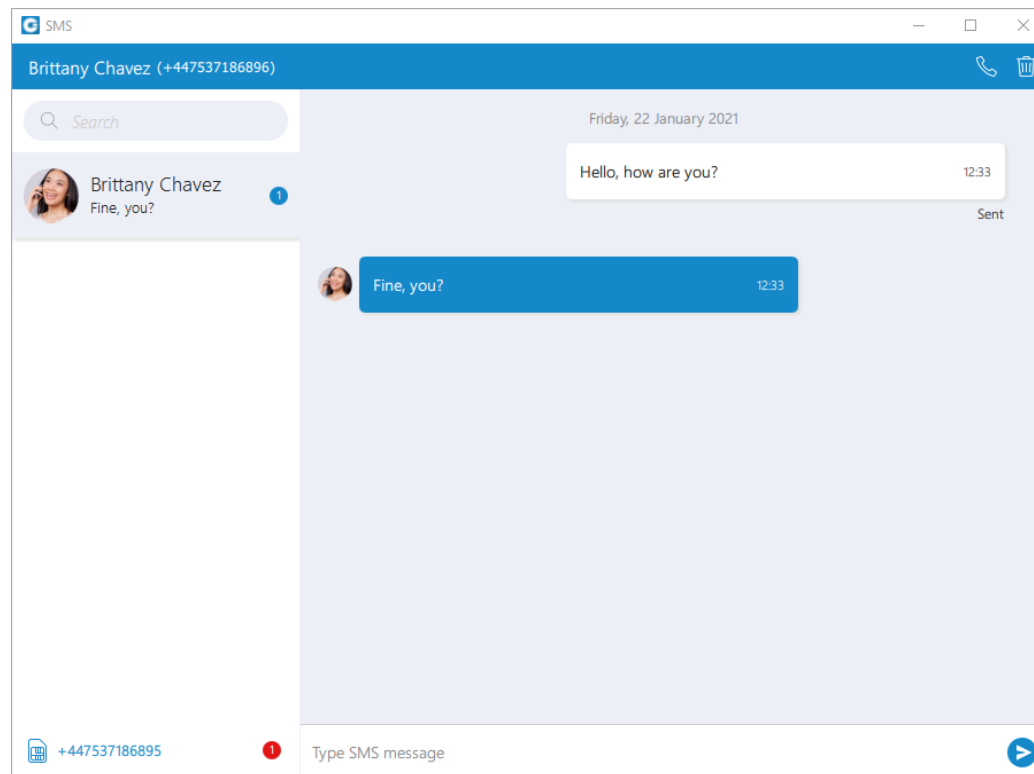
FEATURES

Produce the “+” (plus) sign inside Phone Module

When a user presses and holds down any key inside the Phone Dialer except “0”, it will display the pressed number or sign. However, when the user presses and holds down the “0” key, it will display the “+” (plus) sign.

SMS

gloCOM 6.3 brings a new SMS feature that allows you to send and receive SMS messages.




In case you have associated an SMS number with your Extension, open the “Personal Information” screen to see your SMS number.

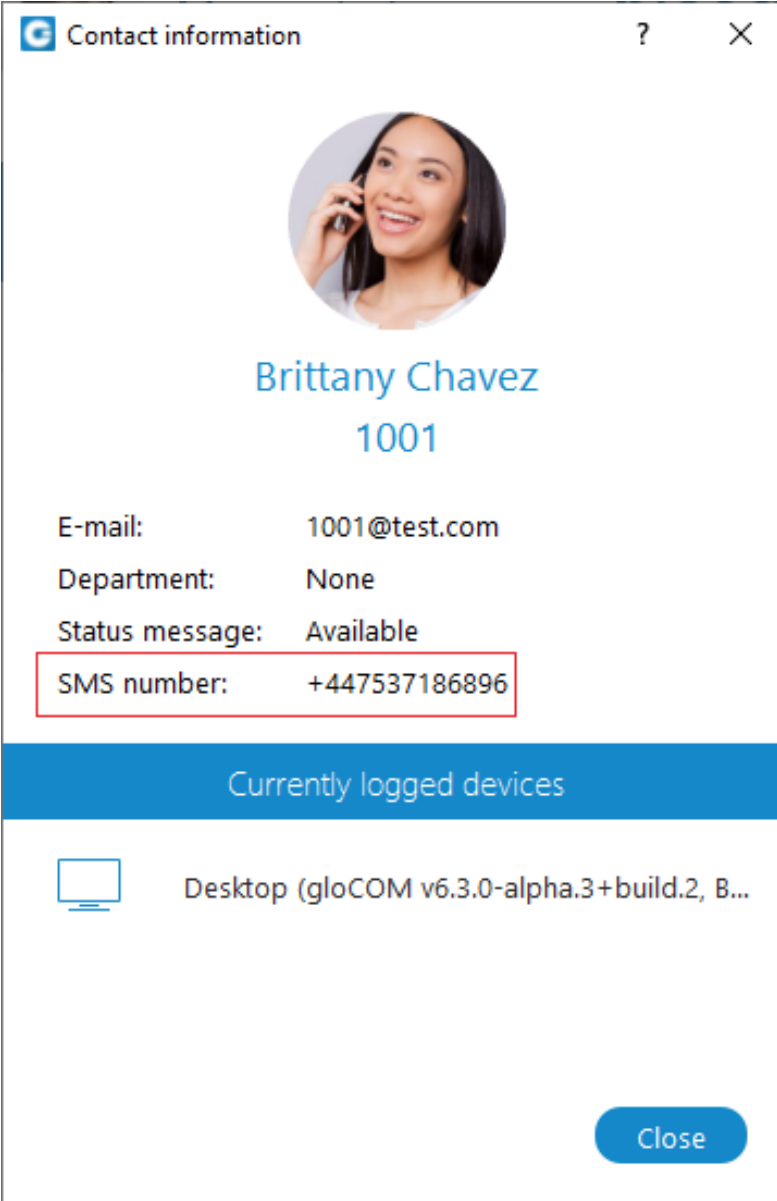
The screenshot shows a web interface window titled "Personal Information". At the top left is a logo with the letter 'G'. The window has a help icon (?) and a close icon (X) in the top right corner. Below the title bar is a circular profile picture of a woman. Underneath the picture, the name "Margarita Fox" and extension "1002" are displayed in blue text. A list of user details follows: "E-mail: 1002@test.com", "Department: None", "Status message: Available", and "SMS number: +447537186895". The SMS number is enclosed in a red rectangular box. Below this list is a blue header bar with the text "Currently logged devices". Underneath, there is a single entry: a desktop icon followed by the text "Desktop (gloCOM v6.3.0-alpha.3+build.2, B...". At the bottom right of the window is a blue "Close" button.

E-mail:	1002@test.com
Department:	None
Status message:	Available
SMS number:	+447537186895

Currently logged devices

	Desktop (gloCOM v6.3.0-alpha.3+build.2, B...
---	--

Open the “Contact Information” screen to see the contact’s SMS number.



The screenshot shows a window titled "Contact information" with a question mark and a close button in the top right corner. The main content area features a circular profile picture of a woman, followed by the name "Brittany Chavez" and the number "1001". Below this, there is a list of contact details: "E-mail: 1001@test.com", "Department: None", "Status message: Available", and "SMS number: +447537186896". The SMS number is enclosed in a red rectangular box. At the bottom of the window, there is a blue header for "Currently logged devices" which lists "Desktop (gloCOM v6.3.0-alpha.3+build.2, B...)". A blue "Close" button is located in the bottom right corner of the window.

E-mail:	1001@test.com
Department:	None
Status message:	Available
SMS number:	+447537186896

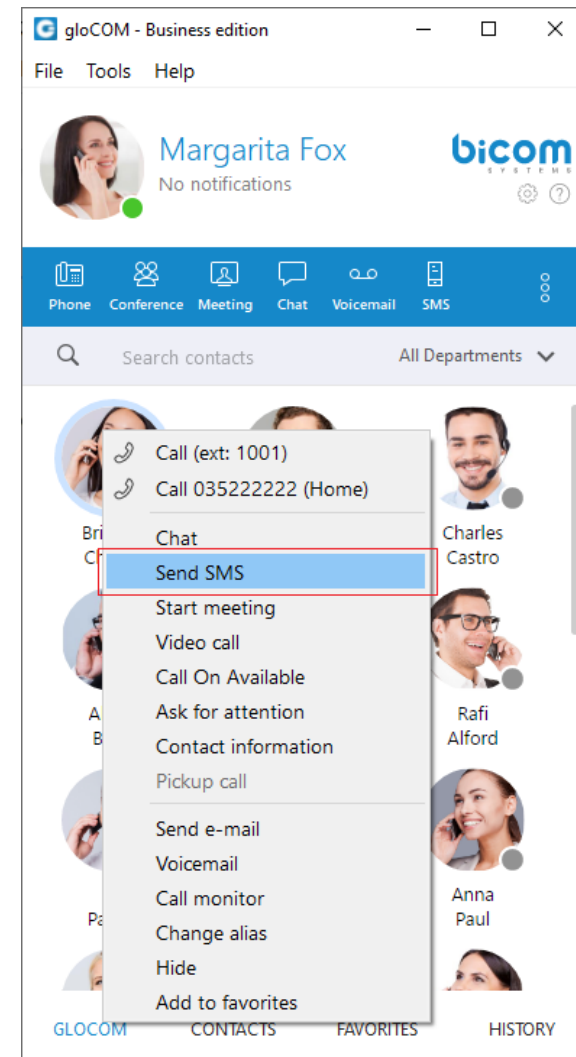
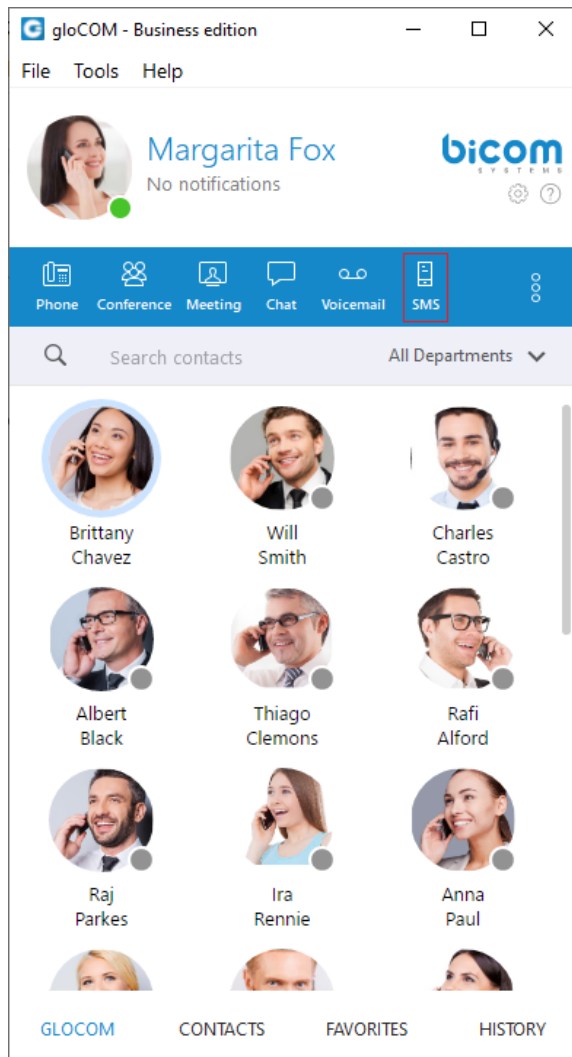
Currently logged devices

- Desktop (gloCOM v6.3.0-alpha.3+build.2, B...

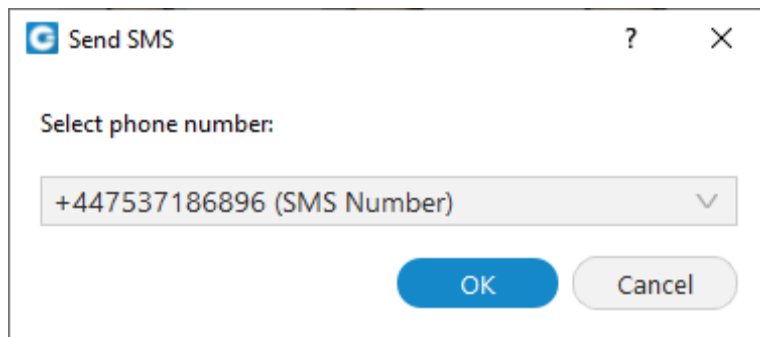
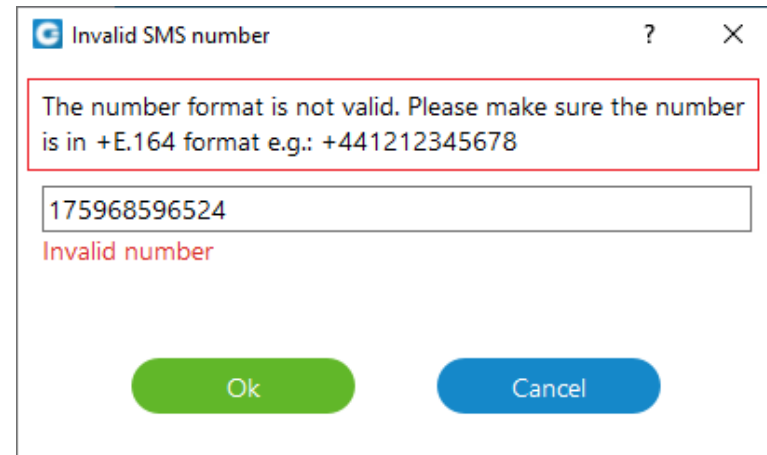
Close

Users can start the SMS conversation in two ways:

1. By clicking the SMS icon inside the toolbar to open the SMS window, or
2. By right-clicking on the contact and selecting the "Send SMS" option from the drop-down menu.

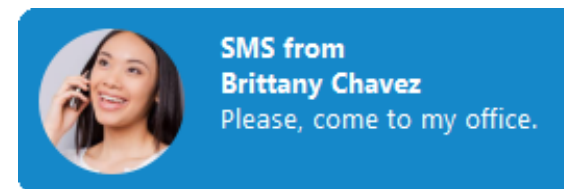


The SMS number must be in the E.164 format or a local number relative to PBX. Otherwise, you will not be able to create an SMS conversation.

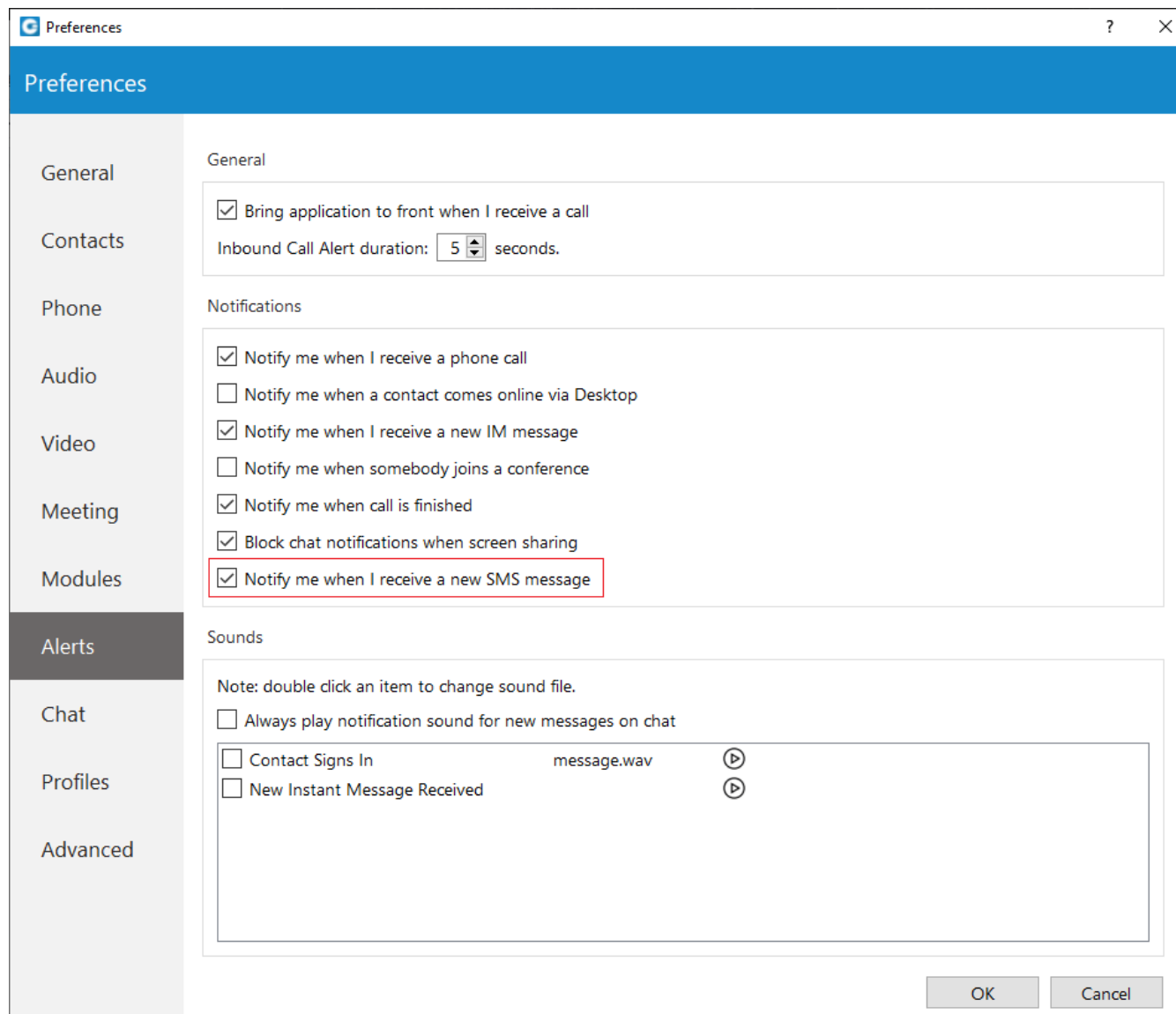


In case a contact has more than one number entered in his/her mobile list, the pop-up window will appear, after which users will be able to select to which number they want to send an SMS.

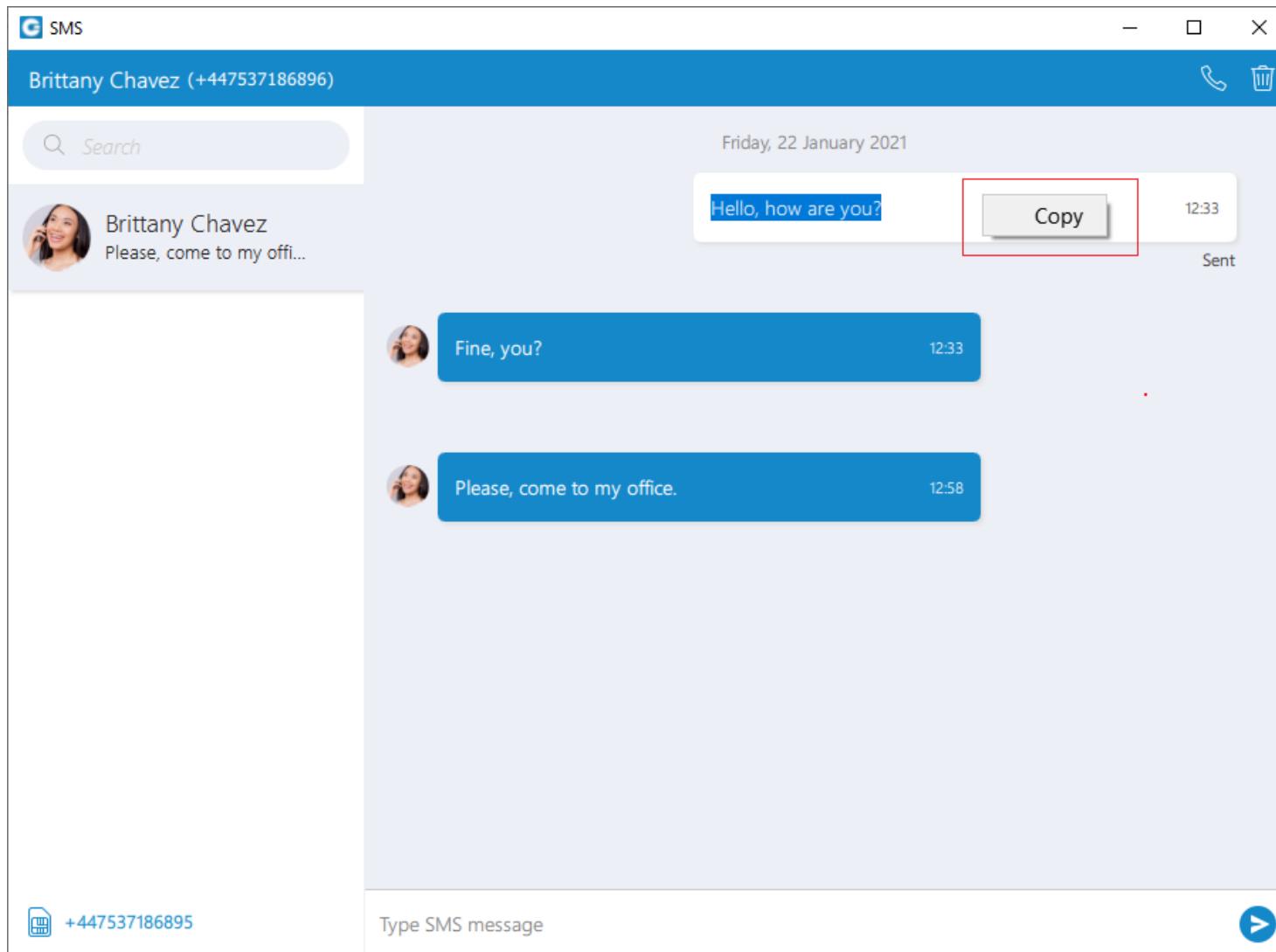
Upon receiving an SMS message, a pop-up notification will appear.



To turn off the SMS notifications, please navigate to 'Preferences' => 'Alerts' and uncheck the "Notify me when I receive a new SMS message" option. This option is checked by default.

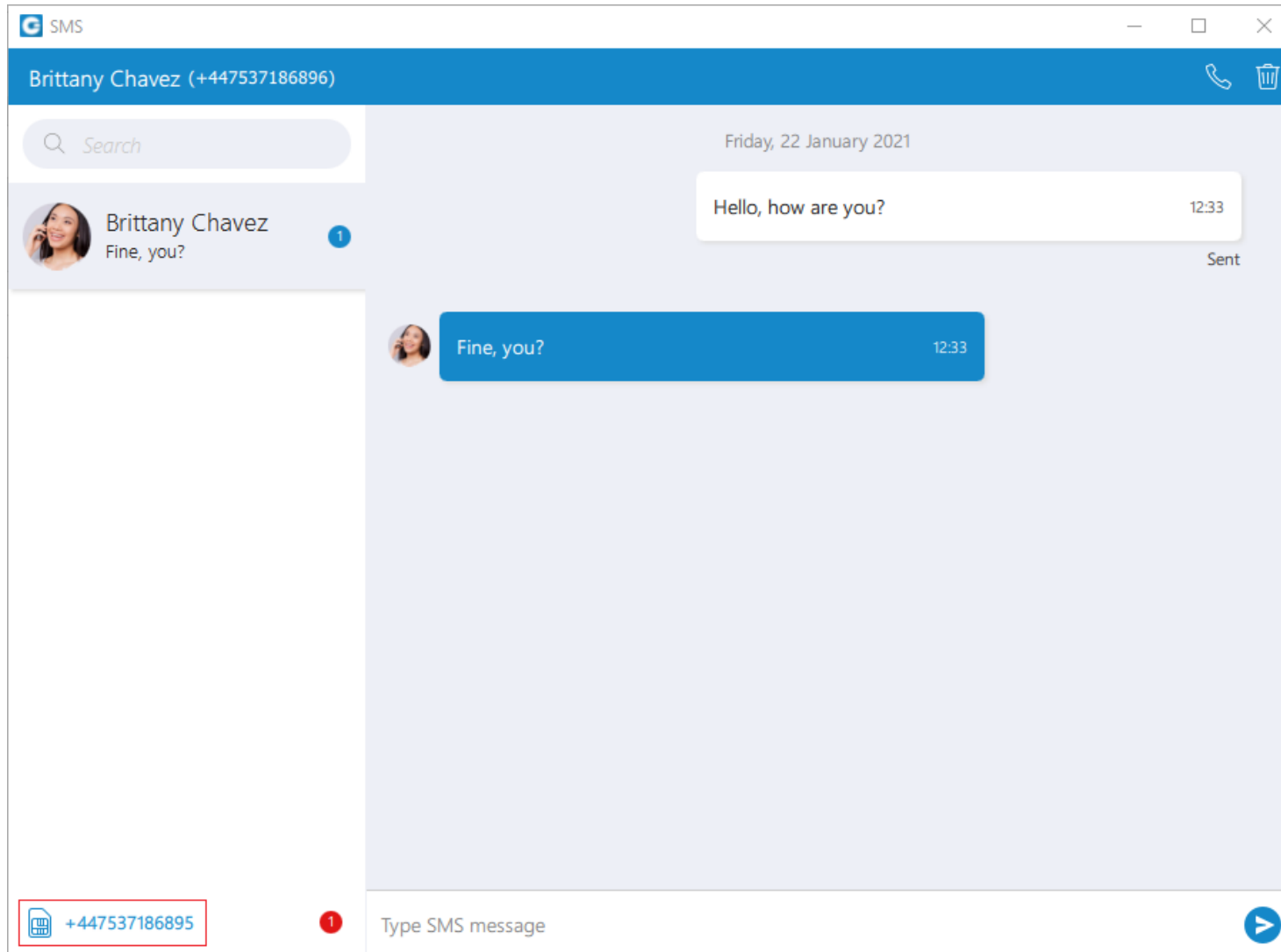


The SMS window has a similar look as the chat window. Right-clicking inside the rectangle allows you to copy the previously selected text.

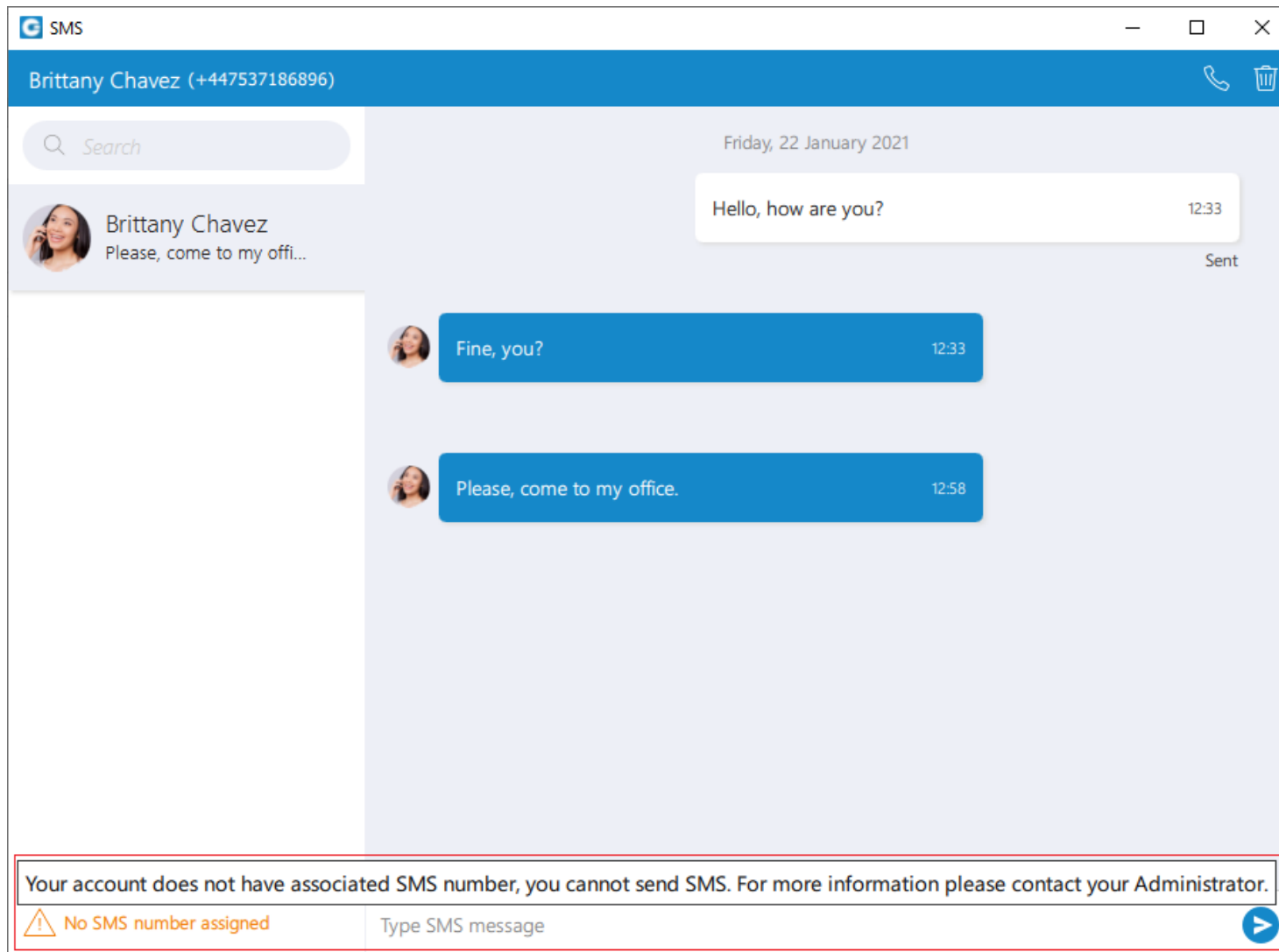


There are two types of indicators:

The SMS card with a number - Your account has an associated SMS number, you can send/receive SMS messages.

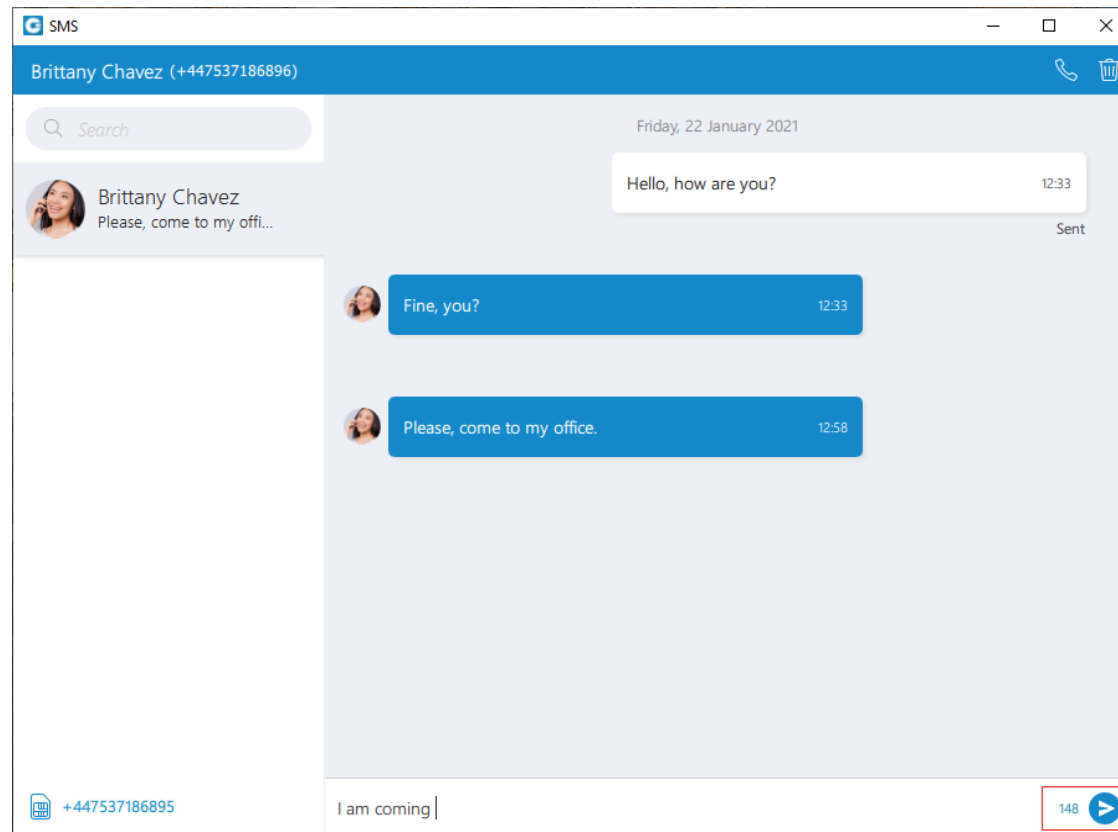


The warning sign (the orange triangle) - Your account does not have an associated SMS number, you cannot send/receive SMS messages. For more information, please contact your Administrator.



To send an SMS message, click the 'Send' icon on the right side of the input field. The enter key on your keyboard represents a new line.

The maximum number of messages that you can send at the same time is four. Next to the 'Send' icon is the counter of SMS messages.



The SMS message has only three states:

- **Sending**
- **Sent** (This does not mean that the message has been delivered.)
- **Failed** (When the SMS message is in this state, you can click the 'Retry' option to send it again.)

Bug Fixes & Improvements

- › Added support to include timestamp when sending seen and delivery reports in chat
- › Fixed a bug where the message pop-up is shown on each login if the chat feature is disabled
- › Fixed freeze caused by executing search per session in chat
- › Fixed a bug where 'gloCOM 6 Help' opens version 5 documentation
- › Fixed video call crashes
- › Fixed automatic updates for Linux users
- › Meeting module: Increased the maximum number of video participants in grid view from 9 to 12
- › Meeting module: Increased the spacing in meeting chat between text and time label
- › Meeting module: Added an automatic reconnection to the meeting chat server if a connection loss happens
- › Meeting module: Added a scroll bar and word wrapping to the "Meeting List" window
- › Meeting module: Fixed a bug where the camera is still in use after the meeting has ended
- › Meeting module: Fixed a bug where avatars are not visible in the meeting participant list
- › Meeting module: Fixed a bug where the participant list is not displayed in the "Meeting List" window
- › Meeting module: Fixed a bug where the confirmation window is not visible when trying to delete a meeting from the "Meeting Details" window
- › Meeting module: Fixed a bug where the participant video stream would be paused after a connection loss
- › Meeting module: Fixed a bug where the presenter's video stream would be paused after hiding and showing the video carousel
- › Updated the application icon for macOS to adjust it for Big Sur
- › Updated PJSIP to version 2.10
- › Updated French translation

CONTACT BICOM SYSTEMS TODAY

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Bicom Systems (USA)

2719 Hollywood Blvd
B-128
Hollywood, Florida
33020-4821
United States

Tel: +1 (954) 278 8470
Tel: +1 (619) 760 7777
Fax: +1 (954) 278 8471

Bicom Systems (CAN)

Hilyard Place
B-125
Saint John, New Brunswick
E2K 1J5
Canada

Tel: +1 (647) 313 1515
Tel: +1 (506) 635 1135

Bicom Systems (FRA)

188 Route de Blessy
St. Quentin
Aire-sur-la-Lys
62120
France

Tel: +33 (0) 3 60 85 08 56

Bicom Systems (UK)

Unit 5 Rockware BC
5 Rockware Avenue
Greenford
UB6 0AA
United Kingdom

Tel: +44 (0) 20 33 99 88 00
Fax: +44 (0) 20 33 99 88 01

email: sales@bicomsystems.com

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